LU23, LU28 & LU29 Series Quick Start
WELCOME TO THE ECHOSONIC® QUICK START

The EchoSonic® Quick Start provides basic mounting, setup and use instructions for getting the EchoSonic® up and running quickly. If you run into an issue that is not addressed here or wish to install or set up with a non-standard configuration, please address the EchoSonic® Manual or refer to the Flowline website at flowline.com.

WE DO YOUR LEVEL BEST

Thank you for purchasing Flowline’s EchoSonic®. This general purpose ultrasonic sensor provides non-contact detection up to 32.8” (10 m) powered by the 4-20 mA loop. This quick start includes everything you’ll need to get the sensor up and running. For complete information, please refer to EchoSonic® documentation located at flowline.com.

COMPONENTS

Depending on how the sensor model that was shipped, you should have the EchoSonic® and Viton® gasket which are required to install the EchoSonic®. Some models will have the USB® Key Fob (LI99-2001) included with the EchoSonic®. Other will require the separate purchase of the Fob. A LI99-2001 Fob is required to interface to WebCal® and configure the sensor.

EchoSonic®
LU23-00, LU23-01
LU23-10, LU23-11
LU28-00, LU28-01
LU28-10, LU28-11
LU29-00, LU29-01
LU29-10, LU29-11

Viton® gasket (2”)
P/N: 200129

USB® Key Fob
P/N: LI99-2001
CONFIGURING THE ECHOSONIC®

Configuration of your sensor should be performed prior to mounting, since it requires connection to your PC.

Step 1: Install the WebCal® Software

Download WebCal® from flowline.com/webcal-software onto a PC with the following minimum specifications:

Windows® XP/Vista/7/8/10, 10 MB storage space, 256 MB RAM, 1 USB 2.0 port

Double-click the WebCal® icon to install before proceeding to Step 2. You must have an active Internet connection to install WebCal®, as it will automatically verify driver updates.

Step 2: Connect the USB Fob

NOTE: Do not connect the Fob until after you’ve installed WebCal®.

The sensor communicates to its configuration software through the USB Fob. Prior to connecting the Fob, ensure that all external power is disconnected from the EchoSonic® as power is provided through the PC’s USB 2.0 port. Do not use a cable connecting the sensor to the Fob any longer than 15 feet.

1) Connect the red, green, white, and black wires from the EchoSonic® to the corresponding colored terminals on the Fob (as shown in the diagram).

2) Tighten the terminal screws with a slotted screwdriver.

3) Plug the Fob into your PC’s USB port.

NOTE: EchoSonic® II ships with the LI99-2001 Fob (white in color). The LI99-1001 Fob (black in color) can be used with EchoSonic® II (LU23, LU28 & LU29 series) to configure the sensor with WebCal®.
Step 3: Configure through WebCal®

These instructions will walk you through configuration of the sensor through WebCal®. For more information, click the WebCal® HELP button in the lower right corner or anywhere on the WebCal® screen or refer to the EchoSonic® manual found at flowline.com.
Using the drop-down menus on the left of the WebCal® screen set the configuration for your application requirements. When a selection does not apply to your application, “Not Applicable” will appear in the drop-down. Make sure all drop-downs are set appropriately for your application before moving to the Tank Level section.

- **Loop Fail Safe.** Use this setting to choose the output level should the sensor not receive an echo.
- **Output at Empty.** Use this setting to change the 4-20 mA setting from its default.
- **Startup Condition.** During the 15-20 seconds during which the EchoSonic® II starts up, this describes the level at which it will begin searching for the contents of the tank.

**NOTE:** If you would like to start over, click the Clear Screen button on the right.

A New feature of WebCal® is the ability to configure the sensor in volumetric units (Gallons or Liters) or in the existing Distance (Height of Liquid) units (inches, cm, feet or meters). To change the actual units or to change from Distance to Volume, press the Tanks button located near the center of the window.

**Shape Selection Window**
This window will show the different options for tank shapes available in WebCal®.

**Dimensional Entry Window**
Enter the dimensional information for the tank. You must enter all of the fields shown.
- **Sensor Height:**
- **Fill Height:**
- **Riser Height:**
- **Tank Height:**
- **Diameter:**

**Note:** Not all of the fields apply for every tank configuration.
Enter the appropriate tank level set points for your application.

- **Units.** Display measurements in inches or centimeters.

- **Sensor Height.** Distance measured from the bottom of the empty tank to the bottom of the transducer. Under factory configuration, this becomes the 4 mA set point.

- **Fill Height.** Distance measured from the bottom of the empty tank to the maximum fill height within the tank. Under factory configuration, this becomes the 20 mA set point.

![Tank Level Settings](image)

**Tank Level Settings**

The options on the right of the WebCal® screen to finalize the configuration.

- **Write to Unit.** Send your configuration into EchoSonic®.
- **Wiring Diagram.** Open PDF wiring schematic of your configuration.
- **Advanced.** Configure advanced settings. Read the section below on advanced setting options.
- **Factory Config.** Return EchoSonic® to the original factory configuration.
- **Clear Screen.** Clears the screen of configuration settings.
- **Config File.** Name, save, open or print your configuration for later use.

![Finalize Settings](image)
The **Advanced** button is used for options available when setting up the sensor with special, non-standard features. Many of these features are available for specific applications that may change from time to time. Consult the HELP file in WebCal® for the latest information on the use of any of these features.

The more commonly used Advanced features are the Increase and Decrease Output Filtering described below.

- **Increase Output Filtering.** Select this radio button to add additional filtering to the 4-20 mA output.
- **Decrease Output Filtering.** Select this radio button to remove all output filtering on the 4-20 mA output.

**Advanced Settings**

**Before configuration can be completed:**

- You must click the **Write to Unit** button to save the settings to the unit.
- Then, click **Wiring Diagram** for a hard copy of the sensor’s settings.
- Finally, enter the file name under which you wish to save the configuration file and click **Save Config File**.

**Configuration is now complete.**

Disconnect the USB Fob before continuing to the next step: Mounting the EchoSonic®.

For updates to WebCal® or to make sure you’re using the most up-to-date version available, click the **Update** tab on the top of the WebCal® screen.
The sensor should always be mounted perpendicular to the liquid surface using the provided Viton® mounting gasket. Insure that there are no restrictions or obstacles in the path of the ultrasonic signal. Further mounting information can be found on the Flowline website at flowline.com.

**Mounting with a Tank Adapter**
Select a tank adapter fitting, such as the LM52-2890.

**Mounting in Riser**
As installations with tall, narrow risers can impede the acoustic signal. 2” diameter risers should be no taller than 4”. Larger diameter risers should be no taller than 12”.

**Mounting in Side Mount Bracket**
Use Flowline’s LM50-1001 side mount bracket.

*Note:* The Side Mount Bracket (LM50 series) is not designed for use with stand pipes or as a method to secure stand pipes. There are too few threads to properly hold the sensor and the stand pipe.
Mounting with a Stand-Pipe:
A stand-pipe may be used to dampen turbulence, separate surface foam from the point of measurement or increase performance in heavy vapor. When mounting the sensor in a stand-pipe, the minimum diameter of the pipe is 3”. Larger diameter pipes can be used. The pipe should be attached with a coupling and reducer bushing. The pipe length should run the measurement span and the bottom of the pipe should remain submerged at all times to prevent foam from entering the pipe. Cut the bottom end of the pipe at 45° and drill a 1/4” pressure equalization hole high in the dead band. The pumps should not drive liquid past the open end of the standpipe which causes the liquid in the pipe to oscillate.

![Stand-Pipe Mounting](image_url)

**IMPORTANT MOUNTING GUIDELINES**

1) Never mount the sensor at an angle.
2) Liquid should never enter the dead band.
3) Mount at least 3” from the side wall.
4) Never mount the sensor in a vacuum.
5) Do not obstruct the sensor’s beam width.
WIRING THE ECHOSONIC®

After mounting the sensor, make the necessary electrical connections. A wiring diagram with specific recommendations for the sensor’s configuration can be printed from the WebCal® program. A typical wiring diagram is shown on the next page.

Red (Power) and Black (Return) leads are for connection to a 24 VDC power supply or to a 4-20 mA loop power source. The red and black wires can be extended more than 1000 feet using 22-gauge or larger wire, however do not extend the green and white wires beyond 15’.

White (Tx) and Green (Rx) leads are reserved for use with WebCal® and should not be connected during usage in the application. These wires should not be connected to WebCal® while power is supplied from any source other than the LI99-2001 Fob.

**NOTE:** When using the White and Green wires with WebCal®, the maximum cable distance between the EchoSonic® transmitter and the computer is 15’.

**NOTE:** Never allow the white or green wires to touch any power supply.

**NOTE:** EchoSonic® II ships with the LI99-2001 Fob (white in color). The LI99-1001 Fob (black in color) can be used with EchoSonic® II (LU23, LU28 & LU29 series) to configure the sensor with WebCal®.
WIRING THE ECHOSONIC®

The following wiring diagram can be used when wiring to the EchoSonic®.

Typical Wiring Diagram (Your WebCal® Wiring Diagram May Vary)

General notes for electrical connections, usage and safety

- Where personal safety or significant property damage can occur due to a spill, the installation must have a redundant backup safety system installed.
- Wiring should always be completed by a licensed electrician.
- Supply voltage should never exceed 28 VDC.
- Protect the sensor from excessive electrical spikes by isolating the power, whenever possible.
- The sensor materials must be chemically compatible with the liquids to be measured.
- Design a fail-safe system for possible sensor and/or power failure.
- Never use the sensor in environments classified as Hazardous.
WARRANTY

Flowline warrants to the original purchaser of its products that such products will be free from defects in material and workmanship under normal use and service in accordance with instructions furnished by Flowline for a period of two years from the date of manufacture of such products. Flowline's obligation under this warranty is solely and exclusively limited to the repair or replacement, at Flowline's option, of the products or components, which Flowline's examination determines to its satisfaction to be defective in material or workmanship within the warranty period. Flowline must be notified pursuant to the instructions below of any claim under this warranty within thirty (30) days of any claimed lack of conformity of the product. Any product repaired under this warranty will be warranted only for the remainder of the original warranty period. Any product provided as a replacement under this warranty will be warranted for the full two years from the date of manufacture.

RETURNS

Products cannot be returned to Flowline without Flowline's prior authorization. To return a product that is thought to be defective, go to www.flowline.com, and submit a customer return (MRA) request form and follow the instructions therein. All warranty and non-warranty product returns to Flowline must be shipped prepaid and insured. Flowline will not be responsible for any products lost or damaged in shipment.

LIMITATIONS

This warranty does not apply to products which: 1) are beyond the warranty period or are products for which the original purchaser does not follow the warranty procedures outlined above; 2) have been subjected to electrical, mechanical or chemical damage due to improper, accidental or negligent use; 3) have been modified or altered; 4) anyone other than service personnel authorized by Flowline have attempted to repair; 5) have been involved in accidents or natural disasters; or 6) are damaged during return shipment to Flowline. Flowline reserves the right to unilaterally waive this warranty and dispose of any product returned to Flowline where: 1) there is evidence of a potentially hazardous material present with the product; or 2) the product has remained unclaimed at Flowline for more than 30 days after Flowline has dutifully requested disposition. This warranty contains the sole express warranty made by Flowline in connection with its products. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. The remedies of repair or replacement as stated above are the exclusive remedies for the breach of this warranty. IN NO EVENT SHALL FLOWLINE BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING PERSONAL OR REAL PROPERTY OR FOR INJURY TO ANY PERSON. THIS WARRANTY CONSTITUTES THE FINAL, COMPLETE AND EXCLUSIVE STATEMENT OF WARRANTY TERMS AND NO PERSON IS AUTHORIZED TO MAKE ANY OTHER WARRANTIES OR REPRESENTATIONS ON BEHALF OF FLOWLINE. This warranty will be interpreted pursuant to the laws of the State of California. If any portion of this warranty is held to be invalid or unenforceable for any reason, such finding will not invalidate any other provision of this warranty.

For complete product documentation, video training, and technical support, go to www.flowline.com. For phone support, call 562-598-3015 from 8am to 5pm PST, Mon - Fri. (Please make sure you have the Part and Serial number available.)